

## WARRANTY

Aria Railing architectural powder coatings are organic coatings which must be regularly cleaned and maintained in order to ensure the decorative and protective properties of the coating are retained. Records of all cleaning schedules and frequencies shall be kept and maintained by customer according to the process outlined below and shall be available to Aria Railing upon request. Procedures below must be followed in order to qualify for the 20 year non-prorated limited warranty (10 year warranty for coastal coatings).



## CLEANING METHOD

1. Clean using a warm water and a non-abrasive, pH neutral (pH 5 to 8) detergent solution. **Do not use solvents such as thinners or solutions containing chlorinated hydrocarbons or ketones.**

If atmospheric pollution has resulted in heavy soiling of the coating, some stains or marks may require stronger domestic products, such as alcohol, petroleum spirits, white spirits or bleach diluted to five percent (5%). In this instance, customer must rinse the coating immediately after using the cleaning

2. All surfaces shall be cleaned using a soft cloth or sponge, and no cloth shall be harsher than natural bristle
3. Cleaning agent must be rinsed immediately after application.

If the Product is subject to any hazardous and unusual environmental factors or is located within one (1) mile of the seashore, an estuary or marine environments, Aria Railing must be consulted on an individual project basis for best maintenance practices.



## FREQUENCY

Customer shall clean the product according to the following frequencies:



### Two (2) times per year for all products located within one (1) mile of the seashore

1. The cleaning cycle shall commence within six (6) months of installation.
2. Cleaning shall be conducted in intervals not to exceed six (6) months.
3. Customer shall maintain fully documented records throughout the warranty term.



### One (1) time per year for all products located more than one (1) mile of the seashore

1. The cleaning cycle shall commence within twelve (12) months of installation.
2. Cleaning shall be conducted in intervals not to exceed twelve (12) months.
3. Customer shall maintain fully documented records throughout the warranty term.

## ADDITIONAL FACTORS

- Damage from installation, mechanical processes, jig marks and other related defects must be repaired immediately in order for the warranty to remain intact.
- Protective tapes used in installation must be of a “low tack” quality and must not be left in contact with the surface for more than one hour.
- Aria Railing must approve all sealants and mastics prior to installation in order for the warranty to remain in effect.
- To qualify for the warranty, products must be registered within 60 days of installation.